

Dear OHDELA Community,

As we have all come to learn in the past few months educating students in the age of COVID brings unprecedented challenges and complexities for schools. There is a belief that online schools would not be impacted by many of these challenges, and we certainly hoped that this would be true for OHDELA this school year.

The reality is quite different. Today, a large shipment of Chromebooks intended for our students sat in a 36-hour mandated quarantine at an airport. All week, our educational technology partners have experienced delays and failures in systems and processes caused by overwhelming volume across all platforms and functions. These delays and process failures have impacted our ability to meet internal timelines for provision of services and materials to students.

The OHDELA staff has worked tirelessly to respond to parent and student outreach and resolve issues, creating new processes, and problem solving in innovative ways, to attempt to get quicker resolutions for all.

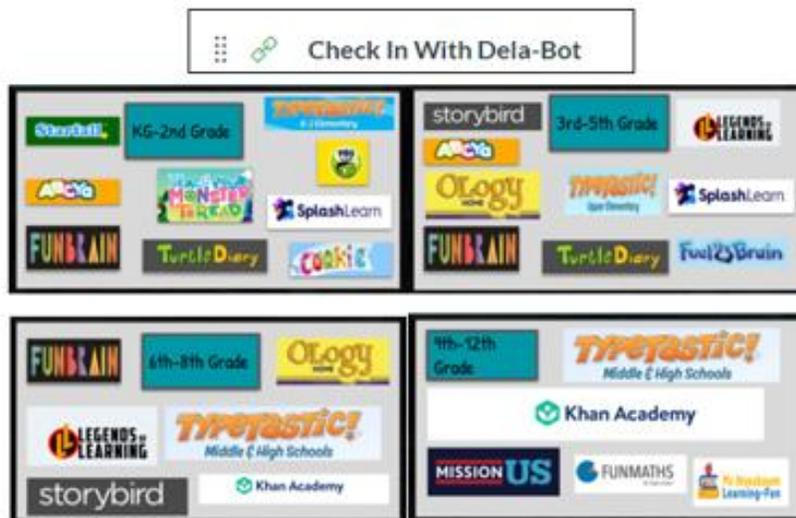
Yet as we head into day three of this highly unusual school year we know that due to some of the delays and issues encountered in the first few days many of you are still working through setting up equipment, accessing systems, and completing Onboarding and Orientation content.

**For this reason, we have made the difficult decision to delay start of live class sessions until Thursday, August 27<sup>th</sup> for all students in grades K-12. Tomorrow, Wednesday August 26<sup>th</sup> will be devoted to continuation of Orientation and Onboarding programming.**

We want each student to have the time to work through all the onboarding and orientation components fully, as we believe this promotes the most successful student experience.

Please ensure that your student has worked through all content in the Orientation course modules, including the submission of assignments and completion of quizzes. If you were unable to attend any of the live Orientation sessions please review the recordings of those sessions available inside the Orientation course. Check the course Home Page and the Modules for those recording links.

Once you have viewed both recordings and completed all work in the Orientation course, choose the module called ***Check in with the Dela Bot*** and choose your grade band (K-2, 3-5, 6-8, or 9-12). Please complete work in these provided resources, and note that **you will need to log this time as offline time.** If you choose to engage in self-selected activities (reading a book, playing a math board game, playing a sport) please also submit the time spent on those items as offline time within your Orientation course.



High School students will be provided with schedules the afternoon of Wednesday, August 25<sup>th</sup>.

Every member of the OHDELA staff desires to serve parents and students well. We will continue to work towards this goal and appreciate your support and patience as we learn how to navigate the unique challenges of educating students during these challenging times.

Please continue to watch your email for information and updates and be sure to check your spam folder regularly as school emails may sometimes be directed to that folder based on your email settings.

**Thank you for your patience and support, The OHDELA Administrative Team - 8/25/20**